

# SYSTEM AND METHOD FOR IDENTIFYING ALTERNATE CONTACT INFORMATION

## Abstract

A method and system for identifying alternate contact information of a specific type; particularly, by providing an inputted Email address in a query, one or more alternate Email addresses can be returned to the query, using an automated database. The system is queried using an entity's known Email address, which, in turn, is associated with other contact information for the entity, such as name and postal address, and the other contact information is then used to identify alternative Email addresses for the targeted entity either at the time of the query or in preparation of the database, and the alternative Email address(es) are then outputted to the requestor from the system. The method uses knowledge of contact points of different types for the same entity to identify alternate contact points of a single type, within a database of contact information.